



الأيادي الذهبية للتشغيل والصيانة
Golden Hands Opration & Maintenace



CEO

Fahd Al zfeiry

leadership with the highest levels of quality and precision in all its projects and operations, delivering outstanding results through maintenance, cleaning, operation, and logistical services for its clients, ensuring maximum satisfaction. Our aspirations for the coming years focus on exerting all efforts to expand and diversify our investment activities in the service sector, with a clear vision of improving the performance of existing projects by addressing various challenges, particularly in administrative and marketing aspects, to enhance our efficiency, achieve market leadership, and maintain competitiveness. Additionally, we are committed to monitoring and developing service improvement programs with growth potential in the local market while intensifying research efforts to explore promising investment opportunities in the global market.

based on applying our core values, focusing on customers to ensure their satisfaction. Our primary concern is preserving and developing human resources, adopting positive initiatives, maintaining continuous motivation, and fostering a positive environment for work and innovation. We strive to fulfill the ambitions of our stakeholders by excelling in the business world, making “Leadership in Service Delivery” our guiding principle. This commitment drives our continuous contribution to the overall development of administrative, support, and logistical services, while actively seeking new investment opportunities. This foundation sets the stage for our company’s future growth, positioning us as the top choice in all our fields of operation and creating a new investment environment

 **Vision:**

To be the leading provider of operation and maintenance services across the Kingdom.

 **Mission:**

To uphold values of engagement and commitment in meeting the needs of clients and partners in both the public and private sectors.

 **Objective:**

To fulfill customer demands by providing high-quality, well-trained operational services tailored to their diverse needs. We aim to equip our employees with the necessary tools and guidance to ensure smooth workflow execution as planned, uphold fair selection practices, and continuously develop a diverse workforce while striving for ongoing performance improvement.



Values:

Promoting Integrity and Trust: We uphold our commitments and conduct our business in a way that reinforces integrity, respect, and trust.

Celebrating Teamwork: We encourage diverse ideas and experiences, fostering a culture of collaboration and shared success.

Encouraging Communication: We actively seek input from others and strive for transparency and inclusivity.

Customer-Centric Approach: We are passionate about service, committed to understanding our clients' businesses, and anticipating their needs to meet and exceed expectations.

Embracing Change and Innovation: We remain open to possibilities, fostering creativity and calculated risk-taking to drive continuous improvement.

Employee Development and Support: We are dedicated to maximizing human potential, supporting employee growth, and reinforcing Saudi Arabia's role as a leading learning organization.

Leadership by Example: We lead with fairness in our actions, policies, and practices, ensuring an ethical and inclusive work environment.

Delivering High-Quality Results: We believe that those we serve deserve exceptional services, a safe and productive work environment, and top-tier outcomes.



Commitment:

Our Commitment: Understanding customer needs, desires, and expectations and fulfilling them with high-quality services. We remain dedicated to continuous improvement by creating a suitable work environment, staying updated with the latest administrative and governmental methods, and utilizing cutting-edge operational and maintenance technologies.

Talent Retention & Development: We prioritize maintaining an elite team of highly qualified technical professionals, ensuring they are equipped to provide the best solutions and recommendations to optimize performance and service quality.



Contracts
signed with
different
entities



Skilled
workforce
members



Available visas
across various
professions &
nationalities

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Our Numbers at
Golden Hands

Golden Hands Services





Operation & Maintenance:

Golden Hands specializes in the operation and maintenance of various facilities and establishments, including commercial centers, business hubs, medical facilities, residential and industrial complexes, as well as supply and operational lines. We utilize advanced systems and programs, implementing corrective, preventive, and other essential maintenance services to ensure optimal functionality and efficiency.



Cleaning Services:

across various market sectors, addressing modern hygiene demands and ensuring that facilities remain clean, healthy, and inviting. Our services play a vital role in preventing the spread of diseases and maintaining a safe and sanitary environment. With this commitment, we deliver high-quality, professional cleaning solutions, ensuring top-tier standards in hygiene and facility upkeep.



Airport Services:

Airport services have become an essential sector requiring utmost attention. Golden Hands possesses a highly specialized workforce qualified to provide a wide range of services for local, international, and regional airport facilities and establishments. Our airport services include:

- Aircraft cleaning.
- Aircraft loading and unloading.
- Specialized administrative services.
- Ground support services.
- Technical support and maintenance.



Restaurant Services:

Golden Hands offers comprehensive restaurant services to clients in hotels, companies, factories, hospitals, institutes, and universities. Our expertise combines culinary skills, food preparation, innovative distribution systems, and high-quality service. We continuously work on improving food service standards while adhering to recognized regulations and specifications, ensuring maximum customer satisfaction.



Hospitality Services:

Golden Hands provides hotel management, maintenance, and operation services for hotels of all classifications and official ratings. We ensure the highest standards by supplying highly skilled, professionally trained personnel across various specializations, bringing extensive experience and expertise to the hospitality industry.



Support Services:

Our support services include:

- Providing transportation and accommodation for workers.
- Offering digital marketing and third-party marketing services.
- Delivering human resources management and government relations service.



Healthcare Services:

Golden Hands provides comprehensive healthcare services across various sectors by supplying highly skilled and experienced medical professionals in different specializations, including:

- Doctors.
- Nurses.
- Pharmacists.
- Cleaning and maintenance for both internal and external healthcare facilities.



Logistics & Transportation Services:

Logistics and transportation are critical sectors as they form the backbone of the economy and play a vital role in global trade. Golden Hands places significant emphasis on this field, offering services such as:

- Inventory management and storage
- Packaging and material handling
- Shipping mechanisms and secure product delivery



Specialized Maintenance Services

Our Specialized Maintenance Services:

Commercial centers, offices, and other facilities, require continuous attention to prevent contamination, control the spread of diseases, and maintain a healthy environment. Recognizing this need, Golden Hands places great emphasis on delivering residential and commercial maintenance services, including:

Garden and swimming pool maintenance

Routine servicing of elevators and air conditioning systems

Construction and contracting works

Our services are managed by highly experienced project managers and supervisors, supported by a well-trained team equipped with state-of-the-art tools and technology to ensure top-quality service for our clients

Key Features of Our Specialized Maintenance Services:

- A highly skilled and professionally trained workforce with extensive customer service experience.
- Utilization of advanced systems, technology, expertise, modern tools, and safe chemicals.
- Strict quality control measures to ensure exceptional service standards.
- A customer-centric approach, offering tailored solutions that meet specific needs.
- Effective cost-reduction strategies, helping clients optimize their resources efficiently.

Some of Our Success Partners



شركة الذهبية الهندسية للمقاولات
Golden Engineering Contracting Co.





Thank You...

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